# **Alison Lamb**

#### about

UX and branding design leader with roots in art history and textile design.

#### skills

User Experience Design Design Systems UX Strategy Branding Product Design Visual Design Art Direction Social Media Design Email Design Content Management Presentation Design Data Visualization MUI Tailwind Color Theory

## tools

Figma Adobe XD Jira Adobe Creative Suite Sketch Storybook Canva Coda

## education

Google UX Design Professional Certificate Google + Coursera

## Bachelor's of Fine Arts

Fashion Institute of Technology

Paris IV La Sorbonne

#### experience

## Gro Intelligence Head of UX and Design

January 2020 - Present

**WeWork** 

Visual Designer

Freelance

**Roll & Hill** 

Director

**Assistant Creative** 

December 2016 - May 2017

**Creative Director** 

May 2017 - April 2019

April 2019 - November 2019

- Directed the enhancement of UX processes, utilizing datadriven insights to optimize design workflows and increase designer efficiency by 40% through streamlined collaboration and improved task prioritization
- Executed a comprehensive rebranding initiative, implementing new brand guidelines and design elements across all customer and internal touchpoints; boosted brand awareness by 60% and customer retention by 25%
- Spearheaded the creation and management of a robust design system incorporating MUI, React, and Highcharts; streamlined the design process, leading to a 60% improvement in UI/UX consistency and a 20% reduction in development time
- Crafted team wide OKRs with distinct measures of success which aligned with product roadmap for 6 direct reports
- Adapted convoluted educational content into accessible, branded templates for global new hire inductions; the implementation resulted in a decrease in onboarding time and an increase in training completion rates
- Orchestrated comprehensive rebranding initiatives, overseeing new brand identity creation and system design implementation, resulting increased brand recognition and a growth in customer engagement metrics for clients
- Directed **budget planning efforts**, implementing cost-saving measures
- Conducted thorough market research and competitive analysis for clients
- Orchestrated creative vision for brand and product photoshoots in Baja, Mexico, and NYC; optimized location selection process, resulting in a 20% increase in engagement and a 15% growth in brand visibility metrics
- Implemented a targeted email automation system, resulting in a 40% reduction in manual workload for the design team
- Designed **polished presentation materials** and thorough project briefs for Head Creative Director, ensuring successful execution of creative projects within established timelines and budgets
- Holland & Sherry Interiors

#### Marketing Manager

June 2014 - November 2016

- Directed the strategic allocation of a \$300,000 marketing budget to align with forecasted sales expansion; executed targeted campaigns that led to a 25% surge in customer engagement and a 10% lift in market share
- Orchestrated global marketing campaigns across 15 countries, resulting in a 40% increase in brand awareness and a 25% boost in customer engagement
- Directed the development of a **new visual identity** for the company, leading to a 30% increase in brand recognition